



# Ezequiel Cirilo

“ A product is never finished; it's a journey of continuous improvement ”

Unknown author

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## Languages

Portuguese  
Native

English  
Professional working


Spanish  
Elementary

## Experience

I am passionate about improving user experience. With experience in the design and development of digital solutions, I am a critical thinker and creative analyst with a focus on understanding complex processes through data gathering and analysis. My strength lies in weaving user requirements into interfaces and processes that empathetically address pain points. Proficient across a spectrum of skills, including User Interface Design, Product Development and Management, and User Experience (UX), I have discovered my passion in crafting solutions that truly resonate with users.

- Feb 2020 – Present


Cork, Ireland



Head of Digital Transformation  
Global Reviews

I formulated a comprehensive digital transformation strategy for the company focusing on long-term objectives. This strategy is currently in the process of being executed and involves the integration of new modules into the interface that I had previously designed and managed the deployment. These upcoming modules are poised to empower the company to efficiently capture, process, and present data all within a unified environment. It will facilitate the provision of a customized experience for clients, granting them access to a feature-rich and resilient portal through a subscription-based model.
- Sep 2018 – Jan 2020


Salvador, Brazil



Process Improvement Analyst  
Big Carnes

Reviewed existing process standards, metrics, and controls to enhance solutions and boost efficiency. Tracked key performance indicators and identified opportunities for automation. Emphasized the use of tools and interfaces to improve efficiency and measure customer satisfaction. Designed a solution that empowered clients to share their feedback with the process improvement department. This approach facilitated early detection and resolution of pain points and issues, resulting in improved overall client satisfaction
- Aug 2014 – Jul 2016


Salvador, Brazil



Supply Chain Manager  
Mahalo

I planned and deployed the strategic optimization and reorganization of company feedstock processes, implementing proactive improvements to quality protocols, which led to enhanced operational efficiency. Additionally, I established a strong collaboration with the Technology department to develop innovative workflows, and interfaces utilizing technology and process remodeling to elevate overall efficiency levels
- Sep 2012 – Jul 2014


Salvador, Brazil



Project Manager  
Primus Consultoria

I held the responsibility of overseeing a team of 16 members. Throughout my time leading the Project team, I collaborated closely with other departments to establish new processes, enhance communication channels, and streamline information flow within the company. These efforts aimed to minimize internal communication disturbances and elevate client satisfaction. By fostering a dynamic, collaborative work environment across all teams, we introduced initiatives centered on refining deliverable quality through training and quality assurance measures aligned with project milestones.


## Education



University College  
Cork

Design & Development of  
Digital Business MSc


2019-2020



IBM Enterprise  
Design Thinking

Practitioner Badge

2020



BYOL

Figma Advanced Tutorial

2023

## Skills

Design

Web Design

Mobile Design

User Experience

• Wireframing  
• Prototyping  
• Testing

Design System

Development

MySQL

HTML

CSS

Others

Product Management


Product Design

Product Development

Process analysis


Six Sigma

## Tools




Figma

UI Design, prototyping




Userzoom

Product research




Power BI

Business Intelligence




Proto.io

UI Design, prototyping




Balsamiq

UI Design, prototyping



Linear

Product Management



Miro

Wireframing